



# Chick-fil-A<sup>®</sup>

## VETERANS

# MONTHLY NEWSLETTER

## November 2024

### In The Know

- Mobile dine-in relaunch November 4. New table numbers and stickers will be added to the dining tables
- Book signing will take place in our dining room on November 7
- Catering Sampling ; November 15; 5-7pm; a chance for our Catering Guests to try our catering menu and find out what options they have available to bring to their meetings/events/gatherings.
- Season of Sharing: November 18 through Jan 4. Centered on the theme of Season of Sharing evolved over the years from holiday advertising and short animated films that elevated messages of kindness and quality time together to the launch this year of an enriching, whole-family experience.
- On November 18, Chick-fil-A will launch the first ever Chick-fil-a Play™ App. This app will offer families the ultimate digital “playground” featuring fun and unique content to share. From shows and games to podcasts and recipes, each experience is designed to help families make the most of their time together.

## Team Member of the Month

Let's give it up for these hard working Team Members!



**BOH**  
Cristy Martinez



**Trainer**  
Grethel Bermudez



**FOH**  
Coming Soon to  
Slack!

## What's Happening In Our Community?



*Dunk for Dessert*



Every Tuesday of November from 5pm - 8pm; guests will have a chance to dine in and try a free throw with a basketball and if they make the shot, they get a free ice cream. Cup or cone.



# Happy Birthday to the following Team Members!

Mason Bruneau 11/2

Angela Gonzales 11/17

Ramis Shabbeer 11/17

Courtney Brown 11/12

Pedro Oyuela 11/17

Collin Cupit 11/23

Mark Smith 11/14

## From Your Operator

Our focus this month is winning every guest. That means that they are always the top priority and we want to do everything we can to make their day.

We want to remind everyone that we care about and love each one of you. We know that days, weeks, and months can be hard, but we are here to support and care for each other. We still must treat everyone with honor, dignity, and respect. We also have the choice of giving our best every day. Are you doing what you need to each day to give that day's best?

Please note: Any team member who needs to schedule meetings with Josh AFTER the month of October through the first of the year should contact Jessie Carter on Slack. Jessie will be Josh's assistant while Ashley Ammons is on maternity leave. Ashley will be away from November until January 2nd and will not see any messages sent to her during that time.

Thank you!

## New Menu Items & Marketing

Chicken Tortilla Soup is available until Jan 4th



Honey Pepper Pimento Sandwich  
will be available through Nov 23rd



Peppermint Platform starting on November  
18th to Jan. 4



## Words of Encouragement



"Always have a great experience. I like going to any location because of consistency in quality and service. Not stingy with sauces, wait time for long lines is short, points rewards system is great."



"I love my chick fil a. Employees are great, and I always get my food in a quick time. Great customer service."



"Awesome experience. Friendly and respectful service. Will always come back"



# Thank you for all you do here at Veterans Memorial Blvd Chick-fil-A!